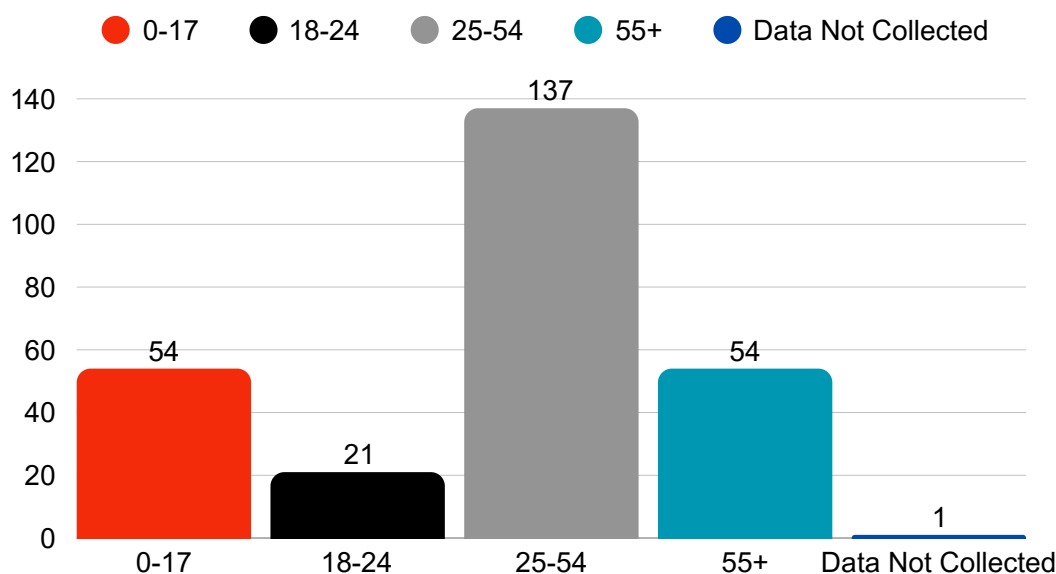


WELCOME TO OUR QUARTERLY NEWSLETTER

we're so glad you're here!

QUARTERLY METRICS



267

NUMBER OF NEIGHBORS

Between July 1 and September 30th, 2025, HFTICC served 267 individuals, including 11 Veterans. While most were adults, this number includes 54 children under the age of 18, and 21 youth between 18 and 24. 50% identified as female and 71% as Black/African American. 43% were chronically homeless, and 41% reported a chronic health condition. 54% reported a mental health condition, 36% reported a substance use disorder, 17% reported a developmental disability and 23% reported a physical disability.

82

POSITIVE EXITS

Between July 1 and September 30th, 2025, our team had 82 positive exits. This means 82 neighbors are no longer living in a place not meant for human habitation (e.g., street, car, abandoned building), and have moved into permanent, temporary, or emergency shelter living situations.

29

IN PERMANENT HOUSING

Between July 1 and September 30th, 2025, our team moved 29 neighbors to permanent housing situations! We are so excited to welcome these neighbors home!

STAFF SPOTLIGHT



Meet Nick

When you meet Nick, you quickly notice two things: his deep compassion and his calm, intentional presence. As an Outreach Case Manager, Nick spends his days walking the streets of Uptown Charlotte—connecting with neighbors, offering resources, and building trust, one conversation at a time.

For Nick, this work isn't about checking boxes—it's about connection.

“I’ve worked for numerous nonprofit organizations whose interest is to change and improve society... here I actually experience the most genuine desire to directly improve the conditions of others on a micro level which certainly reverberates to the wellbeing of society.”

What makes his job especially meaningful? His coworkers.

“I’ve never been with such a dedicated, strong, and heart driven group of coworkers in my life and it’s really my favorite part of the job, seeing them do their work.”

Nick’s approach to outreach is deeply reflective. ***“I do this work because I genuinely care for others and it gets me out of my own head. I learn from others and doing street outreach gives me new vantages for challenging my perspectives.”***



More Than a Case Manager

Outside of outreach, Nick has a creative side you might not expect—he’s passionate about stop motion animation! He builds puppets and miniature sets from scratch to bring his imaginative stories to life. (Check out a peek of his work [here](#)).

PS - This month, Nick was also voted on by his peers to be the Superhero of the Month for going above and beyond!

We’re so grateful for Nick’s empathy, creativity, and thoughtful partnership on the front lines. He reminds us that every step forward begins with seeing others clearly—and walking beside them with care.

Get Involved

Volunteer with Us

Our work transforms lives every day—but we can't do it alone. Whether you bring professional skills, lived experience, or a giving spirit, your time makes a real difference in the lives of our neighbors. Here's how you can step in and walk alongside our community:

Join Our Board

- We seek mission-aligned leaders with strong ties to business and community, who will help guide our strategic vision and strengthen our impact.

Serve on the Community Advisory Committee

- Volunteer in a standing role to offer local insight, feedback, and firsthand voice to inform our programs and strategies.

Lend Your Expertise on the Fundraising Committee

- Help shape and execute fundraising initiatives—whether through events, donor cultivation, or creative campaigns—to sustain our mission long term.

Host a Donation Drive

- We welcome individuals, groups, or organizations to coordinate collection of needed items. It's one of the simplest and most tangible ways to support neighbors right now.

Every role—large or small—helps move us closer to a community where dignity, opportunity, and stability are within reach for everyone. If you're interested in volunteering, email us at info@hfticc.org or [visit our website](#) for more information.

Thank you for Giving

We are beyond grateful to everyone who joined us for our Gather & Give event! Thanks to your incredible generosity, we raised nearly \$11,000 to support our neighbors experiencing homelessness. Your support is helping us meet urgent needs this winter—and laying the foundation for long-term stability for so many.

As the year comes to a close and colder months approach, the need in our community grows more urgent. If you weren't able to attend—or feel moved to give again—we invite you to make a year-end gift that offers both immediate relief and lasting impact:

- \$1,000 pays the move-in cost for a neighbor transitioning from the streets into permanent housing
- \$500 provides a week-long emergency hotel stay for a family with young children
- \$100 purchases 10 sleeping bags to keep neighbors warm on cold nights
- \$25 buys a 40-pack of HotHands to distribute to neighbors as temperatures drop

And don't forget—**Giving Tuesday is December 2nd!** Mark your calendar and join us in turning compassion into action during this global day of giving.

DONATE 

P.S. Your gift today keeps a neighbor warm tonight. Don't wait.

PARTNER SPOTLIGHT

Just Do It Movement, Inc. (JDIM)



Walking Beside Our Neighbors with Dignity and Hope

At Hearts for the Invisible Charlotte Coalition, we believe that meaningful change happens when we walk in true partnership with organizations that lead with heart, humility, and bold compassion. This quarter, we are proud to shine our Partner Spotlight on Just Do It Movement, Inc. (JDIM)—a community force that exemplifies what it means to show up for our neighbors in need.

Hope in Action

JDIM's mission is rooted in a powerful, yet simple belief: every person deserves to be met with dignity, compassion, and respect—no matter where they are in life. As a conduit of hope, JDIM walks alongside individuals and families with unwavering support, helping them move toward stability and self-sufficiency through their responsive and relationship-centered programs.

Through strategic partnerships, JDIM delivers critical identification services and housing solutions to neighbors experiencing homelessness as well as individuals returning from incarceration. These services are essential—without valid identification, individuals are often unable to secure employment, access housing, or enroll in supportive services. JDIM steps into that gap with practical, life-changing support that restores both opportunity and confidence.

In addition to housing and ID assistance, JDIM has recently expanded its impact by offering workforce development services—helping neighbors gain the skills, training, and job placement resources they need to move toward long-term independence.

A Life-Changing Partnership

Our collaboration with JDIM has been more than impactful—it's been transformational. Together, we're able to serve more neighbors more effectively by breaking down silos and embracing a truly holistic, collaborative model. As Jessica Gibson, Founder and Executive Director, shared, "Our partnership with HFTICC has truly been life-changing for our organization and the community we serve."

We are continually inspired by the leadership of JDIM and their deep alignment with our values of ethical urgency and radical compassion. From the top down, their team brings a spirit of service that resonates throughout every interaction.

United in Purpose

This partnership reminds us that lasting change is possible when organizations come together with shared purpose and open hearts. We are proud to stand alongside JDIM as we continue to walk with our neighbors toward stability, opportunity, and hope.

From all of us at HFTICC—thank you, JDIM, for the vital role you play in helping our community rise. We're just getting started, and we're stronger together.



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