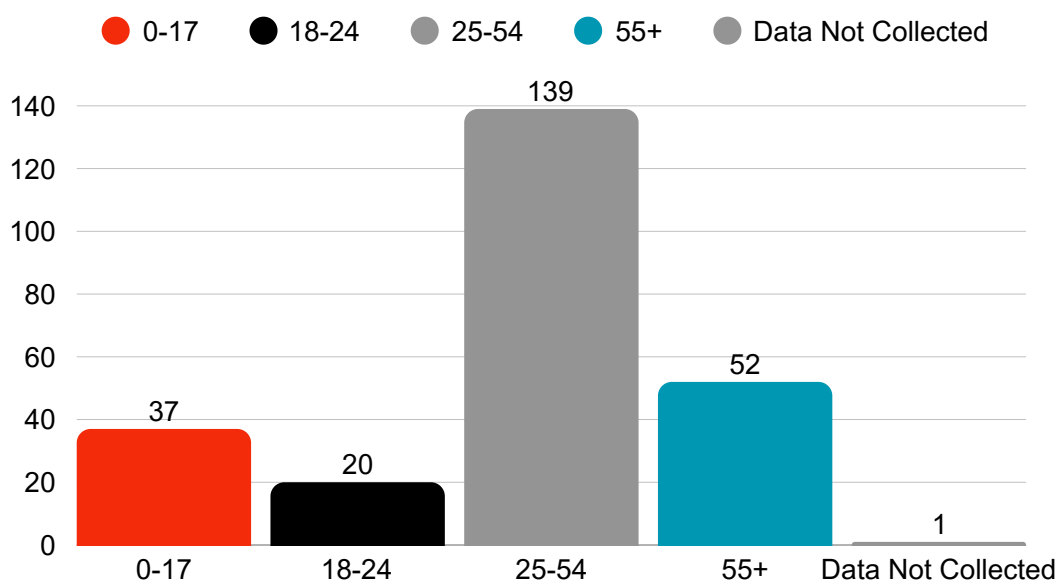


WELCOME TO OUR QUARTERLY NEWSLETTER

we're so glad you're here!

QUARTERLY METRICS



249

NUMBER OF NEIGHBORS

Between April 1 and June 30th, 2025, HFTICC served 249 individuals, including 8 Veterans. While most were adults, this number includes 37 children under the age of 18, and 20 youth between 18 and 24. 50% identified as female and 71% as Black/African American. 121 were chronically homeless, and 41% reported a chronic health condition. 61% reported a mental health condition, 37% reported a substance use disorder, 18% reported a developmental disability and 26% reported a physical disability.

75

POSITIVE EXITS

Between April 1 and June 30th, 2025, our team had 75 positive exits. This means 75 neighbors are no longer living in a place not meant for human habitation (e.g., street, car, abandoned building), and have moved into permanent, temporary, or emergency shelter living situations.

35

IN PERMANENT HOUSING

Between April 1 and June 30th, 2025, our team moved 35 neighbors to permanent housing situations! We are so excited to welcome these neighbors home!

NEIGHBOR SPOTLIGHT

Update on Mr. Mosier

After spending three years without a place to call home, Mr. Mosier found stability and belonging in May 2024 when he moved into his own apartment at The Rise. In his 70s, he reflects on how much has changed — and what it has meant to find safety and community.

When asked about his experience working with Hearts for the Invisible Charlotte Coalition, Mr. Mosier shared:

“They are very good people. I know they care. I have confidence in them. I know Ms. Jessica — she helped me so many times. We are friends. It’s almost like a family thing.”



Today, Mr. Mosier describes his new home as more than a roof over his head. It’s a place where he feels secure, respected, and valued:

“Hearts helped me by getting me a place. Here at The Rise, it’s really a safe place for me psychologically. The people are very nice and supportive, and I feel welcome here.”

Even while rebuilding his own life, Mr. Mosier has continued to think of others. A lifelong believer in giving back, he now donates to HFTICC regularly as his way of supporting neighbors still on their journey to housing and hope.

Mr. Mosier’s story reminds us that a safe home can be the foundation for healing and purpose — and that community is built when we show up for one another with compassion and respect.

We’re honored to be part of your journey, Mr. Mosier!

How Can You Help?

DONATION DRIVE

Interested in hosting a donation drive for us? This can make a huge difference for our organization and our neighbors who need supplies! Reach out to info@hfticc.org to start the conversation!

DONATE TODAY

Your monetary donations make a world of difference! \$100 will buy 10 sleeping bags for neighbors or put a family with children in an emergency hotel for a night. Thank you for helping us make a real impact!

DONATE ❤️

STAFF SPOTLIGHT



Meet Torrey

Torrey, an MSW and Licensed Clinical Social Worker Associate (LCSWA), has been part of the HFTICC family since May 2024, and we are thrilled to celebrate her recent promotion to Team Lead! Her dedication, empathy, and ability to create genuine human connections make her an extraordinary asset to our team—and to every neighbor we serve.

What Torrey Loves Most About Her Work

For Torrey, the heart of this work lies in the connections she builds.

“What I appreciate most about this work is the ability to form real, human connections with people whose experiences are vastly different from mine, yet who still make space for mutual respect,” she shared.

As a Black trans woman, Torrey has faced barriers and bias in many spaces. But here, she has discovered that her intersecting identities can be a source of strength and solidarity:

“Many of the people I serve know what it means to be overlooked, undervalued, and dismissed—and that shared truth allows us to meet each other with compassion, not judgment.”

Her perspective has helped create a culture of understanding and belonging that inspires all around her.

Her “Why”

Torrey’s commitment to serving others is deeply rooted in her own story. Growing up in poverty, she learned the value of community and connection in the face of hardship:

“My family didn’t have many financial resources, but I was always shown that there is value in connection, even in the midst of struggle. I was taught that you can learn from those who are more vulnerable than you and still give something of value in return.”

This spirit of humility and respect guides everything Torrey does, and it shows in the way she leads—with heart, empathy, and unwavering care.

A Little More About Torrey

When she’s not making an impact in the community, Torrey has a few fun talents up her sleeve. She can do a headstand, and her favorite ice cream flavor is mint chocolate chip.

And believe it or not, her journey into social work started by chance. As she puts it:

“I actually got into social work by accident. I was a psychology major in college, and during my senior year, one of my electives got canceled. The only open class that fit my schedule was in the social work department. I took it without much thought—and ended up discovering the work I was meant to do.”

We are so grateful that path led her here. Congratulations, Torrey, on your well-deserved promotion. Thank you for showing us what it means to lead with compassion and purpose every day!



PARTNER SPOTLIGHT

Hearts United for Good (HUG)

At Hearts for the Invisible Charlotte Coalition, we know that meaningful change happens when we stand shoulder to shoulder with like-minded partners. This quarter, we are proud to shine a spotlight on an organization that embodies what it means to serve with compassion and conviction!

Everyone Matters: The Heart of HUG

HUG's message is as clear as it is profound: **everyone matters**. Whether you're young or old, Black or brown, trans or cisgender, a citizen or newly arrived — you matter. You are seen. You are heard. You are loved.



At the core of HUG's work is a commitment to supporting people who often slip through the cracks of traditional assistance. As Bethany McDonald, Executive Director, shares:

"We exist to serve those who often fall through the cracks — people who may not meet the traditional criteria for assistance but are still struggling, still in crisis, and still deserving of help"

HUG knows a bag of groceries isn't only about food, and homelessness isn't only about housing — they are symptoms of deeper barriers to access. That's why they meet people where they are, listen without judgment, and work alongside each person to create lasting change.

"Band-aids won't solve systemic issues. Our goal is to be part of the cure," Bethany says.

HUG believes the system should adapt to people's needs — not the other way around. Every day, they strive to be the bridge that connects neighbors to resources too often out of reach.

A Partnership Rooted in Purpose

"Our partnership with HFTICC is more than a collaboration — it's a bond built on shared purpose, mutual respect, and a relentless commitment to serving our shelterless neighbors with dignity and compassion."

Since 2020, HUG has played a vital role, serving as a hub for gathering supplies while our team delivers them directly to neighbors experiencing homelessness. Together, we create a full circle of care: HUG brings logistics, storage, and critical inventory; HFTICC brings trusted outreach, relationships and reach.

But the partnership goes far deeper than shared operations. What began as parallel efforts during the Tent City crisis has become something more — a family bound by shared mission and love for our community. Bethany shared, "Together, we have served more people, more compassionately, and more effectively than either of us could alone. This is what true partnership looks like: collaborative, impactful, and rooted in heart."

"Together with organizations like HFTICC, we are proud to be doing this work in Charlotte - differently, boldly, and with heart. We're committed to showing up, standing up, and lifting up our community with all we've got."

From all of us at HFTICC, thank you to our friends at Hearts United for Good. You inspire us every day.



704.296.8060 | info@hfticc.org | [Instagram](#) | [Facebook](#) | [LinkedIn](#) | [TikTok](#)

WWW.HEARTSFORTHEINVISIBLECLT.ORG

